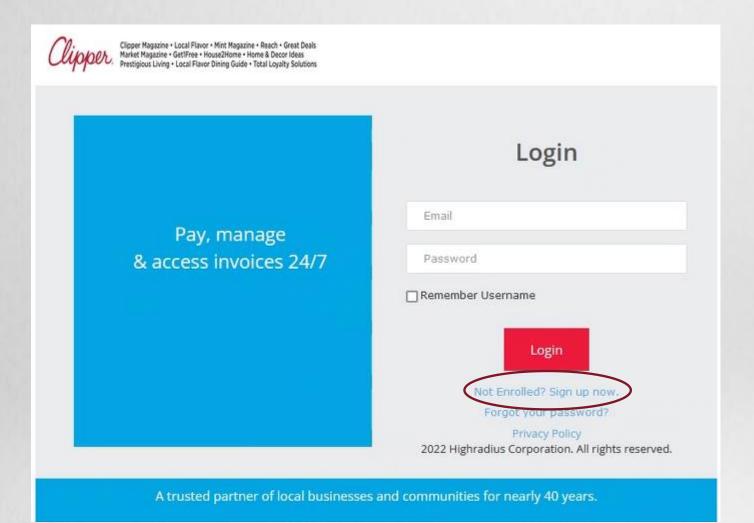
# **New Self Service** Billing & Payment Portal



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# **Self Service Billing & Payment Portal**



You can locate our new payment portal by visiting

Clipperpay.radiusone.com

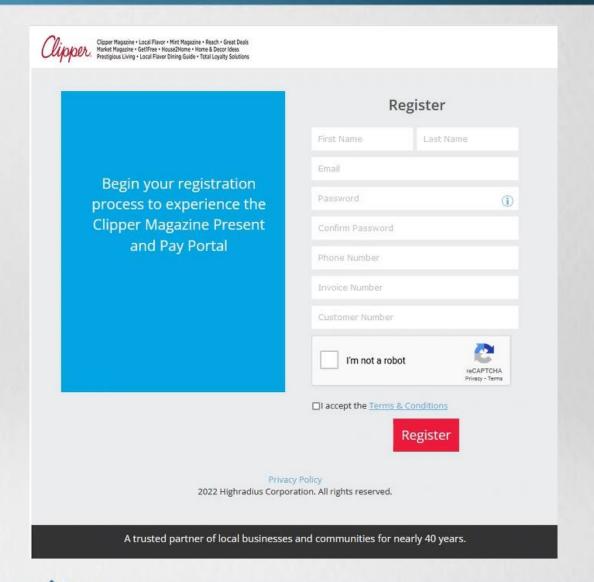
Login using your existing credentials or click Sign Up Now to enroll

## **Creating Your Account**

Register your account by entering the requested information.

All fields are required, including customer number and invoice number.

If you need assistance, give us a call at 866-509-0021 or email us at paymentportal@clippermagazine.com

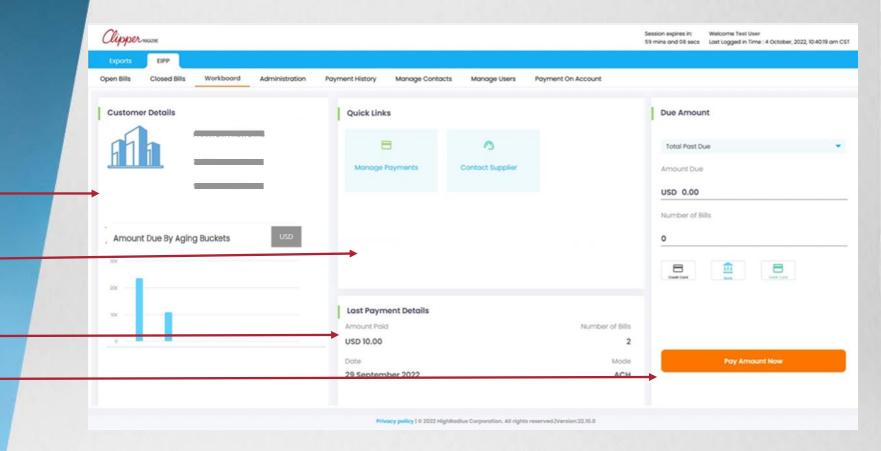


#### **Welcome to Your Workboard**

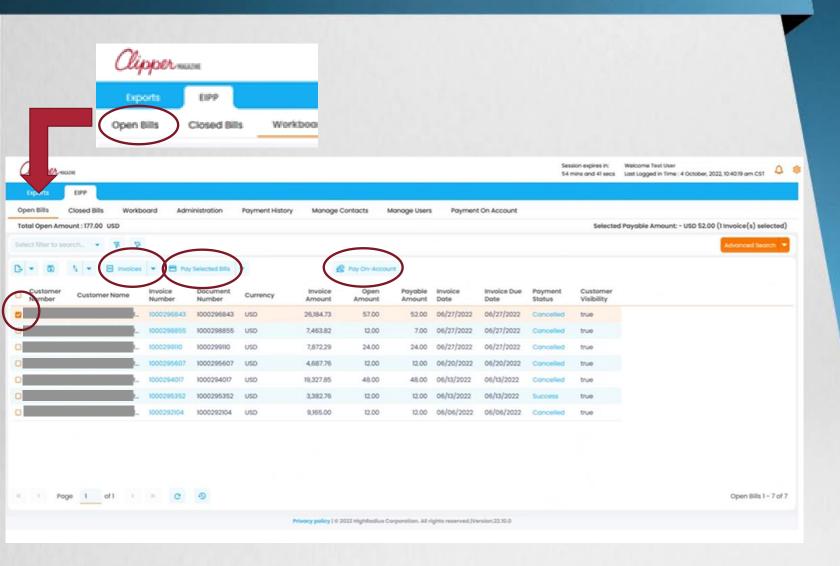
When you login, you will be brought to your workboard.

Here you can do the following:

- View the details of your account including balances and invoices
- Manage your methods of Payment or Contact Us
- View last payment details
- Quickly pay open balances -



#### **How to View Invoices**



Click the open bills tab to view all of your open invoices.

If you want to view your invoice details:

Click the checkbox next to the invoices you would like to view or pay

Once selected you can do the following:

- Click the Invoices button to view, save, or email
- Click the Pay Selected Bills button to process payment
- Click the Pay On-Account button to make a deposit

## **How to Pay Invoices**

After clicking Pay Selected Bills on Open Bills Tab:

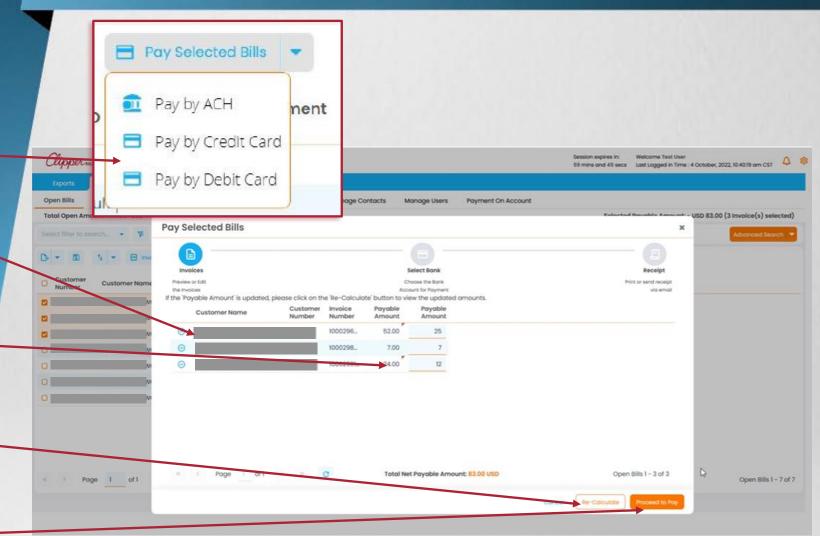
Choose Your method of payment

Each invoice selected will display

Review the amount being paid and make any adjustments

Click recalculate to view updated total

Click the Proceed to Pay button \_ to continue with payment



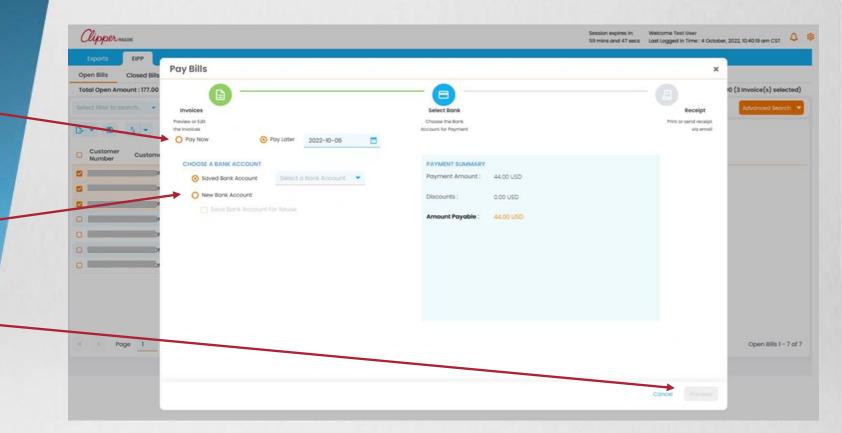
# How to Pay Invoices (cont.)

**After clicking Proceed to Pay:** 

Schedule your payment for now or later

Select an existing method of payment or add a new one—

**Click Proceed to continue** 

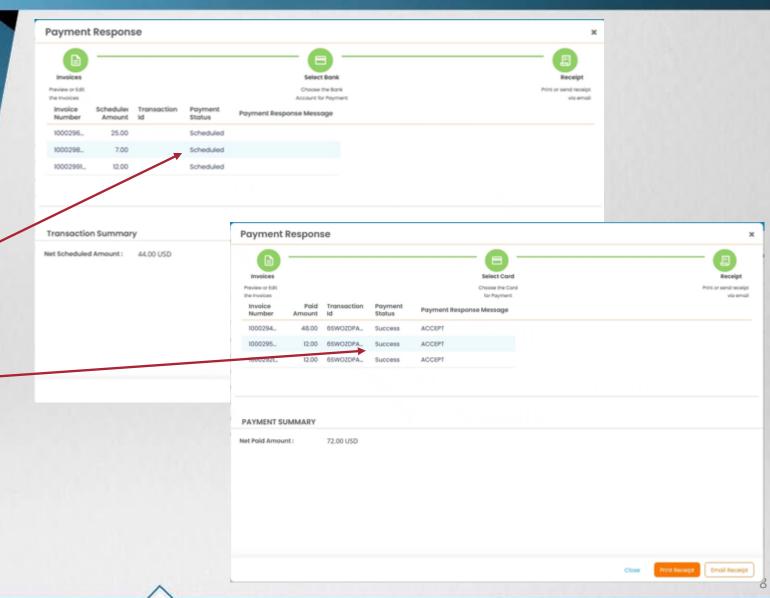


# Your payment submission is complete!

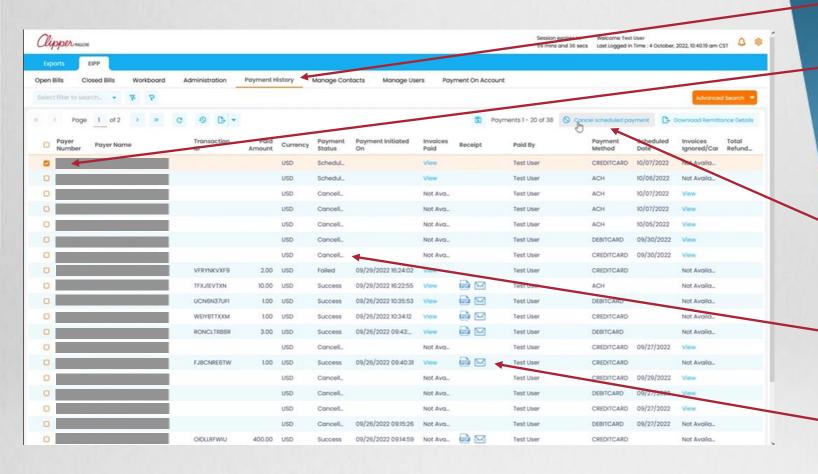
Status reflects scheduled if entered for a future date

Status reflects success for payments processed that day

## How to Pay Invoices (cont.)



#### **How to Cancel a Scheduled Payment**



Navigate to your payment history tab

Select payment you want to cancel by using checkbox

- Can only cancel one payment at a time
- Payment must still be in scheduled status

**Click Cancel Scheduled Payment** 

Status will update to Cancelled

You can also view or email receipt of processed payments from this page

#### **Have Questions?**

